

LEICESTERSHIRE TOGETHER EXECUTIVE**2 SEPTEMBER 2009****TOTAL PLACE PROGRAMME UPDATE****REPORT OF LEICESTERSHIRE COUNTY COUNCIL****Purpose of Report**

1. To update the Executive about the Total Place Programme, and the projects of service redesign, and systems change.

Background

2. Leicester and Leicestershire were one of 13 project areas identified in the Budget for the Total Place programme which should:-
 - examine opportunities for cross-organisational solutions to service improvements and efficiency savings,
 - involve counting/mapping all public expenditure flowing through the place,
 - enable understanding the relationship between centrally/locally directed resources and the impact on outcomes,
 - enable the way joint working helps or hinders achieving improved outcomes to be examined,
 - focus on a theme of particular local importance,
 - report interim findings by October 2009, and
 - report final findings & recommendations by 19th February 2010
3. The Programme sponsors are the Chief Executives of Leicester City and County Councils, the PCTs and the Chief Constable. Two options for the focus of the Programme were discussed:-
 - A wide and shallow approach which would allow the range of existing and planned improvement initiatives to be assessed for best value. overlap and gaps and a prioritised partnership improvement programme agreed
 - A narrow to deep approach which would examine a specific outcome in detail, identify improvements and seek to learn wider lessons.
4. It was agreed to take the latter approach using drugs and alcohol outcomes as this was felt to be a gap in the current programme of improvement measures.

The counting of total expenditure part of the project would look at the overall position with improvement initiatives to some extent.

5. It was agreed by the Total Place Executive Programme Board on 10 August that the scope of the pilot would be extended to include an 'Access to Services' for the County area in response to this being an issue being identified in the CAA area assessment.

Governance

6. The following governance arrangements have been established:
 - A 'public service board' comprising City and County Councils, both Primary Care Trusts (PCTs), University Hospitals Leicester (UHL), Leicestershire Partnerships Trust (LPT) and Leicestershire Police will oversee the programme. A first meeting is planned on 14 October 2009.
 - An Executive Total Place Programme Board comprising senior officers from the above organizations.
 - The 'counting' element will be overseen by the Joint Finance Officers Group working with Deloitte (*under their framework contract with the Councils*) with Chris Tambini and Mark Noble as project managers.
 - A project team for the 'drugs and alcohol misuse' theme includes representatives from all partner organizations, with Ian Coulton as project manager.
 - A project team for 'Access to Services' project is currently being assembled by Simon Lawrence as project manager.
 - Mags Walsh, Leicestershire County Council, has been appointed as overall Programme Manager.
 - Steve Nicklen is the consultant advisor who is providing programme assurance, guidance from the Leadership Centre and sharing learning from the other Total Place pilots.
7. The Programme Plan (Appendix 1) was approved at the Executive Programme Board on 24 August. To provide a source of innovation for the work, the recently-launched Leadership in Partnership Programme (LIPP), has agreed to provide support to the Total Place Programme. Participants on this year's Leadership Course are a group of officers selected from across all the local public sector organisations operating in Leicester and Leicestershire, whose leadership skills are being developed by Professor John Benington and his colleagues at the Warwick Business School.
8. There are a number of forthcoming key events in relation to the Total Place Programme that Leicestershire/Leicester have been invited to participate in including:
 - On 2 September, Leicestershire/Leicester are hosting the second meeting of senior managers from across the 13 Total Place pilots and the relevant central bodies.
 - On 10 September the Regional Minister has requested a briefing as has the LGA Improvement Board.

- On 22 September, Helen Bailey, the Director of Public Services at Her Majesty's Treasury, will be visiting the Leicester/Leicestershire Total Place pilot. A programme for her visit has yet to be finalized, but it is expected to include a visit to the Dawn Centre and participation in the LIPP participants' work on the Substance Misuse Project, as well as meetings with local politicians and Officers.
9. There is a danger that the many requests for briefing and reporting from various parts of Government will seriously hinder the progress of the programme.
 10. Further thought need to be given to the involvement of Local Authority and Non-Executive members in the process.

Deadlines

11. There are a number of deadlines to report to Government:
 - Interim Total Place 'Count' information was provided on the 27 August
 - Final high level 'Count' information will be available from the 8 September
 - An interim report to the Leadership Centre is required by 18 September (Appendix 2)
 - Final reports on the Programme to the Leadership Centre by 19 February
12. Clearly the timescales involved here are challenging, and if satisfactory outcomes are to be achieved, relevant staff must be enabled by Senior Managers to give the work the required priority.

Existing Commitments

13. There are a number of initiatives already underway within the drugs and alcohol field, including service redesign and the system change pilot and also within the access to services area. Total Place provides an opportunity to fully understand the overall impact and implications of various local theme related initiatives, to gain synergy from joining up these projects and achieve enhanced outcomes and improved collaborative working among the partnership, in addition to exploring innovative, effective and efficient ways of delivering services.

Recommendations

14. It is recommended that the report be noted.

Officer to Contact

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