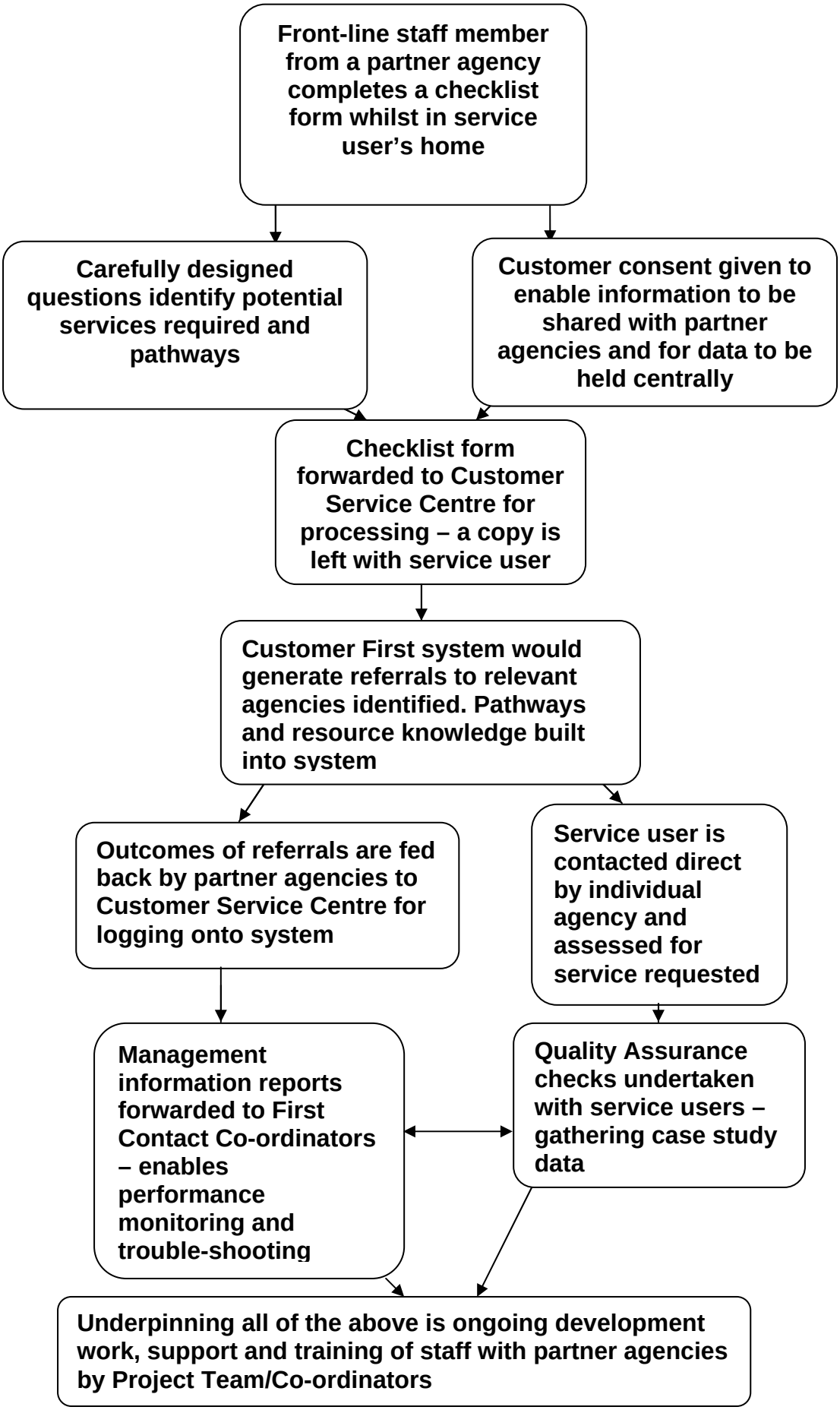
Appendix 1

PROCESS MODEL