

# OLDER PEOPLE

## Statement on Outcomes

Evidence from wide range of research indicates that independent older people value

- having choice and control over how they live their lives
- being able to contribute to the life of the community as well as to accept help
- comfortable homes and safe neighbourhoods
- opportunities to learn and to spend time with others
- being able to get out and about, being able to keep active and healthy
- having adequate income
- information about what is available
- being listened to.

(Audit Commission 2004)

It is our intention to use the LAA to improve the quality of life and well-being of older people in Leicestershire by strengthening our partnership arrangements to support key health, social care and housing strategies. Older people includes a diverse group of people often with different aspirations and different experience of statutory services. For the purpose of this LAA we will be targeting different older people depending on the specific objective. In the main it will be people over 60 who are vulnerable but social care services i.e. direct payments are to be targeted at people over 65 years.

Our overall aim is to support more older people to be healthier and have an improved quality of life. We recognise that many older people experience services in a disjointed way with different agencies not always working together in most effective way. In order to ensure that no older person receiving one service is able to fall through the net of other services we recognise that we need to work in a more collaborative way across a wider range of agencies so that we can all identify and reduce the risks that impact on loss of independence at an earlier stage.

To do this we need to develop a range of new and 'underpinning' services and to achieve a '*shift in culture*' where professionals from different agencies recognise their contribution to a holistic approach that may be beyond their normal remit and identify at an early stage a range of risks that may impact on an older person's quality of life and independence.

Based on knowledge of local strategies the LAA (OP block) sub-group felt that in Leicestershire there were 4 main areas where we need to focus via the LAA

- Providing a wider range of supported housing options for older people
- Improving the quality of life older people have at home
- Maximising income and improving use of income by Older people
- Engaging Older people in a consultative network

Many of these areas are intrinsically linked, as improving a persons' income might help their standards of living and feeling safer at home could be achieved through

building up 'good neighbours' and increased activity for older people. As we are entering new partnerships with some of this work, in the early stages of the LAA, we will be work to develop the mechanisms for joint working including for some targets establishing new reliable data and baselines however as the project develops the links between different activities and outcomes should become more apparent.

## **2 Delivery Mechanisms**

The over-arching group to oversee delivery of the LAA will be the CIPOP (Countywide Integrated Partnerships for Older People) This is a new group established between social care, health and independent sector and will need to be expanded to include pension services. In addition the following will be established

- Older people's consultative network across Leicestershire
- Multi-disciplinary teams to increase take-up of benefits
- Joint assessments for Older people

Age Concern Leicestershire and Rutland will be key partners in delivering the overall strategy and will be funded to establish the Older People's consultative network and to co-ordinate advice and information.

## **3 Reward Targets**

The reward target will include a basket of indicators of which the use of Direct Payments for Older People and the Take-up of benefits are uppermost. As there is already a high take-up of Pension credit in Leicestershire we will focus on take-up of housing benefit, council tax benefit, and attendance allowance. Both these stretch targets are fundamental to the shift in approach we are hoping to achieve. Baseline data is more readily available and clear reporting mechanisms can be easily established. As we are doing many new things through this approach other objectives require baselines to be established in year one

## **4 Freedoms and Flexibilities Requested**

We are hoping to offer Direct Payments to a wider group of older people in order for them to purchase their own daytime/recreational activities. At present current guidance suggests that Direct Payments can only be used to purchase services from other agencies. In order to achieve our stretch target we are hoping to develop a wider range of leisure activities for older people including some provided by other County Council Departments. Current guidance would prohibit older people using a direct payment for this purpose. We would like to apply for a freedom from this restriction.

## **5 Key Funding Considerations and Assumptions**

Some related aligned budgets have been identified by Leicestershire County Council and the pension service, work is progressing with partners to commit resources attached to each outcome so these can be aligned and possibly pooled. Whilst further work in funding commitments is needed initial sign up to each of the projects within this block has been achieved across all relevant agencies. Some initial funding is being provided by LCC for project officer to establish the consultative network and for a supported housing review. However, pump-priming will be needed to achieve effective delivery of the stretch targets.

**LEICESTERSHIRE LAA THEME: OLDER PEOPLE - Improved quality of life and independence**

Ref No.	OUTCOMES	INDICATORS	TARGETS			Reward Stretch Target	Lead & Delivery Partners	Cross Cutting Links.
			YR1	YR2	YR3			
OP								
1	<b>Improving the quality of support for Older People living at home.</b>							
1.1	To develop a single 'gateway' so that when Older People contact key agencies for the first time or for assistance there is awareness amongst officers to wider issues that might impact on an older person's well-being.	An indicator to monitor the increase in the number of referrals between agencies will be developed by end of May 2006 and targets for Years 2 and 3 agreed by end of January 2007.	Establish baselines in year one				Extend the approach of SAP to other agencies including Housing, Pension Service, Vol Sector	
1.2	To increase the range and volume of cultural, leisure and recreational activities that older people participate in.	Number of Older People receiving direct payments for cultural, leisure or recreational activities Baseline March 05= 45  Without stretch  With stretch			143  200	Yes  +57	<b>Lead: LCC</b> , Vol Sector, CVS, Age Concern/Sports' partnership/Cultural services	Cultural enabler
1.3	To set up a new service to recruit volunteers for older people to have access to low level support e.g. gardening, cleaning, shopping, and good neighbours/ befriending.	As this is a new scheme a new indicator will be required to count the numbers of older people supported by the new scheme annually this will be established by June 2006	50	100	150		<b>Lead: Vol sector (Age Concern)</b> , Social Services Department, CVS	Stronger re volunteers

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OP									
2	<b>Providing a wider range of housing options and increasing safety at home.</b>								
2.1	To improve response to falls in older people across key agencies– Health, Housing and Social Services, thus reducing the number of falls and admission to hospitals and residential care for older people with community alarms.	<p>The number of older people with a community alarm who have had two or more falls. (baseline to be established by end of Dec. 06 and targets for years 2- 3 agreed by end Jan 07)</p> <p>An indicator to measure the reduction in number of admissions to hospital and residential care as a result of falls for people with community alarms to be developed by the end of 06. (Baseline to be established by the end of Dec.06 and targets for year 2-3 agreed by end January 2007.</p>					<p><b>Lead: PCTS/ LCC, LCC, PCTs, District Councils, RSLs/ Arts Council</b></p>		
2.2	Numbers of OP living at home	<p>Nos of OP in extra care schemes Baseline March 06= 139</p> <p>No of households using assistive technology Baseline March 06= 0</p> <p>No of OP receiving floating support Baseline March 06= 2</p>	179	219	259			<p><b>Lead: District Councils (Housing Departments/ Social Services Department, Supporting People</b></p>	
			500	1000	1500				
			25	50	100				

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3	<b>Maximising income and improving use of income for Older People</b>							
3.1	Improved well-being of older people	<p>Increase the numbers of Older People aged over 65 years who are Attendance Allowance claimants Baseline May 05 = 14900</p> <p>without stretch with stretch</p> <p>Increase the numbers of Older People aged over 60 years who are Housing Benefit Claimants Baseline May 05 = 9800</p> <p>Without stretch With stretch</p> <p>Increase the numbers of Older People aged over 60 years who are Council Tax Benefit Claimants Baseline May 05 = 19400</p> <p>Without stretch With stretch</p>			<p>17864 19320</p> <p>9996 10796</p> <p>22,052 22,800</p>	<p>Yes</p> <p>+ 1456</p> <p>+ 800</p> <p>+748</p>	<p><b>Lead: LCC, Pension Service, District Councils,</b></p>	

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4	<b>Establishing an older people's consultative network across Leicestershire</b>							
4.1	Increase the number of older people who are productively engaged (including those who are hard to reach) in the process of development and design of services that meet their needs and aspirations	Increase the number of groups involved in formal consultation with the County Council  Baseline 3 groups currently	7 groups	15	18		Lead : Age Concern/LSPs/ LCC/ CSP	
<b>ASSUMPTIONS - including freedoms, flexibilities, arrangements for passing on funding</b>								
<b>FUNDING</b>								
<b>STREAM</b>								
			<b>£2006/07</b>	<b>£2007/08</b>	<b>£2008/09</b>			
	Supporting People (part)	Align	£3,5m	£3.5m	£3.5m			
	Access and Systems Grant (part)	Align	£5.3m	£5.4m				
	Assistive Technology Grant (part)	Pool	£299k	503k				
	PCT Fall prevention budget	Agree alignment by April06	TBC	TBC	TBC			
	Direct Payments Funds	Align	£459k	£472k	£487K			
	Benefits Take-up staffing DC LA Pension Service	Align	£497k £100k	£512K £100k	£527k £100k			

