



# **LEICESTERSHIRE TOGETHER ENGAGEMENT DIRECTORY**

# Leicestershire Together Engagement Directory

## Why have we produced this directory?

Identifying and responding to users and local people's needs is a key priority for the Leicestershire Together partnership and so this Leicestershire Together Engagement Directory has been produced in order to access the views of residents effectively and efficiently, setting out channels of engagement with some of the key communities in Leicestershire.

The aim of the document is to act as a directory for service providers from all sectors, making it easier for everyone to access, understand and respond to the needs of Leicestershire communities.

It is significant to feedback to these communities regarding how their input has influenced what we do, for example; how key policies have changed, or how service delivery has been reviewed to make it more responsive, etc.

It is important to note that within this structure there are likely to be some people who will not be reached through these routes.

## Who is it aimed at? Who are the target communities?

The Leicestershire Together partners have identified the following target groups, which are split into:

- A. Communities of Interest
- B. Communities of Geography

### **A. Communities of Interest: (Six Equality Strands)**

1.	Age- Young People
2.	Age- Older People
3.	Race- Black and Minority Ethnic Communities
4.	People with disabilities (this includes people with a physical impairment, mental health condition, learning disability, or health condition such as cancer, HIV or MS)
5.	Faith Communities
6.	Gender- Gay, Lesbian, Bi-sexual, Transgender people
7.	Gypsies and Travellers
8.	Refugees, Asylum Seekers, and Migrant Workers
9.	Businesses

### **B. Communities of Geography:**

1.	Market Towns
2.	Rural Areas (including parishes and rural service centres)
3.	Priority Neighbourhoods (identified in the LAA)
4.	Community Forums

There are a number of other communities of interest who we work with on an on-going basis, for example; parents, people living in poverty, etc.

We also work with specific individuals/ groups of service users, including victims of crime, bus users and patients.

## **What is included in the directory?**

**We have various tools to reach the general public, including Leicestershire Matters, our Citizens panel and Focus Groups, that we use to gather feedback on our services.**

**This document does not talk about these specific tools to reach the general public. Information about these can be found in other places, for example:**

**[http://website/index/your\\_council/haveyoursay/consultation\\_methodology.htm](http://website/index/your_council/haveyoursay/consultation_methodology.htm)**

**Instead it outlines the key mechanisms for engagement with these communities. Specifically, the routes that which people can contact the representatives of these communities. This could be directly through a representative network of users, indirectly via a statutory or voluntary partnership or through the agencies that work with them on an on-going basis.**

**The Communities of Interest section includes the main Community of Interest Network; this is the key group or groups in Leicestershire made up of users/ the target group. We have also identified the lead strategic partnership and the main agencies working with this community of interest.**

**It is important to also recognise that not everyone within a particular community of interest is linked into these channels; indeed some people may view the representative networks/ organisations as “gatekeepers” who do not represent and channel resources to all members of the community equally. You may need to think about other ways to engage with these people.**

**The Communities of Geography section identifies key contacts for the individual geographic levels. These contacts will be a route into other arrangements such as Community Forums, Town Centre Partnerships, Neighbourhood Forums, etc.**

# COMMUNITIES OF INTEREST

This section of the Framework outlines existing groups who provide a way/route to get in touch with each of the specific target communities. The lead partnership is identified, other partnerships in the county and the main agencies in Leicestershire working with these groups.

## Young People

### Community of Interest Network

#### County Youth Council for Leicestershire (CYCLE)

Contact:	Malcom Cox
Address:	West Area Youth Office Coalville Business Centre Goliath Road Hermitage Industrial Estate Coalville Leicestershire LE67 3FT
Telephone No:	01530 836 879
E-Mail:	<a href="mailto:mcox@leics.gov.uk">mcox@leics.gov.uk</a>

#### The Jitty- (Young People's Website: [www.thejitty.com](http://www.thejitty.com))

Contact:	James Hunter
Address:	Leicestershire County Council County Hall Glenfield Leicester LE3 8RL
Telephone No:	0116 305 6391
E-Mail:	<a href="mailto:jhunter@leics.gov.uk">jhunter@leics.gov.uk</a>

**Time to Change (T2C is a group of looked after young people)**

<b>Contact:</b>	Elaine Constable/ Maria Hunt Children's Rights and Participation Officer
<b>Address:</b>	Leicestershire County Council County Hall Glenfield Leicester LE3 8RA
<b>Telephone No:</b>	E. Constable: 0116 305 6302 / M. Hunt: 0116 305 7597
<b>E-Mail:</b>	<a href="mailto:econstable@leics.gov.uk">econstable@leics.gov.uk</a> / <a href="mailto:mbhunt@leics.gov.uk">mbhunt@leics.gov.uk</a>

**Lead Partnership****Children and Young Persons Board**

<b>Contact:</b>	Gareth Williams Director of Children & Young People's Services
<b>Address:</b>	Leicestershire County Council County Hall Glenfield Leicester LE3 8RL
<b>Telephone No:</b>	0116 305 6300
<b>E-Mail:</b>	<a href="mailto:giwilliams@leics.gov.uk">giwilliams@leics.gov.uk</a>

**Other Partnerships****Connexions**

<b>Contact:</b>	Rosemary Beard
<b>Address:</b>	6 Millstone Lane Leicester LE1 5JN
<b>Telephone No:</b>	0116 261 5900
<b>E-Mail:</b>	<a href="mailto:info@connexions-leics.org">info@connexions-leics.org</a>

## Agencies

### Leicestershire County Council Youth Service

<b>Contact:</b>	Neil Hanney Youth Service Manager
<b>Address:</b>	Children and Young People's Service Leicestershire County Council County Hall Glenfield Leicester LE3 8RL
<b>Telephone No:</b>	0116 305 6352
<b>E-Mail:</b>	<a href="mailto:nhanney@leics.gov.uk">nhanney@leics.gov.uk</a>

### Leicester Shire Council for Voluntary Youth Service

<b>Contact:</b>	John Preston (Director)
<b>Address:</b>	Council for Voluntary Youth Services The Fosse Centre Mantle Road Leicester LE3 5HG
<b>Telephone No:</b>	0116 222 1896
<b>E-Mail:</b>	<a href="mailto:john.preston@leicestershirecvys.org.uk">john.preston@leicestershirecvys.org.uk</a>

### CVS Community Partnership

<b>Contact:</b>	Andy Foskett Partnership Officer- Children and Young People's Services
<b>Address:</b>	Beaumont Enterprise Centre Boston Road Beaumont Leys Leicester LE4 1HB
<b>Telephone No:</b>	0116 229 3103
<b>E-Mail:</b>	<a href="mailto:andy@ccp.org.uk">andy@ccp.org.uk</a>

<b>Youth Inclusion and Support Panels (YISP's)</b>	
<b>Contact:</b>	East Midlands and East Anglia Office
<b>Address:</b>	35 Park Row Nottingham NG1 6EE
<b>Telephone No:</b>	0115 988 6252
<b>E-Mail:</b>	<a href="mailto:yibeast@yjb.gov.uk">yibeast@yjb.gov.uk</a>

<b>Youth Offending Teams (YOTS)</b>	
<b>Contact:</b>	Wendy Poynton Head of Youth Offending Service
<b>Address:</b>	Units 2-4 Bridge Park Plaza Bridge Park Road Thurmaston Leicester LE4 8BL
<b>Telephone No:</b>	0116 260 6000
<b>E-Mail:</b>	<a href="mailto:wpynton@leics.gov.uk">wpynton@leics.gov.uk</a>

<b>North Area Youth Office</b>	
<b>Contact:</b>	Trevor Wise Area Youth Work Co-ordinator
<b>Address:</b>	North Area Youth Office The Bungalow Longslade Community College Wanlip Lane Birstall, LE4 4GH
<b>Telephone No:</b>	0116 267 0840
<b>E-Mail:</b>	<a href="mailto:twise@leics.gov.uk">twise@leics.gov.uk</a>

**South Area Youth Office**

<b>Contact:</b>	<b>Adrian Clifford</b> <b>Area Youth Work Co-ordinator</b>
<b>Address:</b>	<b>South Area Youth Office</b> <b>66 Kingsway North</b> <b>Braunstone</b> <b>Leicester</b> <b>LE3 3BD</b>
<b>Telephone No:</b>	<b>0116 282 4540</b>
<b>E-Mail:</b>	<b><a href="mailto:aclifford@leics.gov.uk">aclifford@leics.gov.uk</a></b>

**West Area Youth Office**

<b>Contact:</b>	<b>Malcolm Cox</b> <b>Area Youth Work Co-ordinator</b>
<b>Address:</b>	<b>West Area Youth Office</b> <b>Coalville Business Centre</b> <b>Goliath Road</b> <b>Hermitage Industrial Estate</b> <b>Coalville</b> <b>Leicester</b> <b>LE67 3FT</b>
<b>Telephone No:</b>	<b>01530 836 879</b>
<b>E-Mail:</b>	<b><a href="mailto:mcox@leics.gov.uk">mcox@leics.gov.uk</a></b>

# Older People

## Community of Interest Network

### Older People's Engagement Network (OPEN) c/o CVS Community Partnerships

Contact:	Liz McGregor
Address:	Beaumont Enterprise Centre Boston Road Leicester LE4 1HB
Telephone No:	0116 233 4243
E-Mail:	<a href="mailto:liz@ccp.org.uk">liz@ccp.org.uk</a>

### Leicestershire and Rutland Minority Ethnic Forum (Age Concern affiliated group, mainly Asian Elders)

Contact:	Troy Young
Address:	Age Concern Leicestershire and Rutland Lansdowne House 113 Princess Road East Leicester LE1 7LA
Telephone No:	0116 299 2233
E-Mail:	<a href="mailto:enquiries@ageconcernleics.com">enquiries@ageconcernleics.com</a>

## Lead Partnership

### County Integrated Partnership for Older People

Contact:	Heather Pick Assistant Director, Older and Disabled Persons Service
Address:	Leicestershire County Council County Hall Glenfield Leicester LE3 8RL
Telephone No:	0116 305 7458
E-Mail:	<a href="mailto:hpick@leics.gov.uk">hpick@leics.gov.uk</a>

## Other Partnerships

### Supporting People

<b>Contact:</b>	Dianne Esmond Supporting People Manager
<b>Address:</b>	4-6 Brook Street Syston Leicester LE7 1GD
<b>Telephone No:</b>	0116 264 5884
<b>E-Mail:</b>	<a href="mailto:desmond@leics.gov.uk">desmond@leics.gov.uk</a>

## Agencies

### Age Concern Leicestershire and Rutland

<b>Contact:</b>	Troy Young
<b>Address:</b>	Age Concern Leicestershire and Rutland Lansdowne House 113 Princess Road East Leicester LE1 7LA
<b>Telephone No:</b>	0116 299 2233
<b>E-Mail:</b>	<a href="mailto:enquiries@ageconcernleics.com">enquiries@ageconcernleics.com</a>

### CVS Community Partnership

<b>Contact:</b>	Involvement Officer (Older People & VCS)
<b>Address:</b>	Beaumont Enterprise centre Boston Road Beaumont Leys Leicester LE4 1HB
<b>Telephone No:</b>	0116 299 3050
<b>E-Mail:</b>	<a href="mailto:nita@ccp.org.uk">nita@ccp.org.uk</a>

# Black and Minority Ethnic Communities

## Community of Interest Network

### Citizens Watch

Contact:	Kristofar Isa
Address:	Black Future Development Trust PO Box 8170 Leicester LE5 9AN
Telephone No:	08707 202968 (UK National Rate)
E-Mail:	<a href="mailto:blackfuture@hotmail.co.uk">blackfuture@hotmail.co.uk</a>

## Lead Partnership

### Leicester Shire Ethnic Minority Partnership (LEMP)

Contact:	Prakash Panchal
Address:	Community House 133 Loughborough Road Leicester LE4 5LQ
Telephone No:	0116 2689715
E-Mail:	<a href="mailto:Info@lemp-leics.org.uk">Info@lemp-leics.org.uk</a>

## Agencies

### Race Equality Centre

Contact:	Iris Lightfoote
Address:	Epic House, 3 <sup>rd</sup> Floor Lower Hill Street Off Charles Street Leicester LE1 3SH
Telephone No:	0116 299 9800
E-Mail:	<a href="mailto:administrator@theraceequalitycentre.org.uk">administrator@theraceequalitycentre.org.uk</a>

<b>Human Rights and Equalities Charnwood</b>	
<b>Contact:</b>	Varsha Parmar
<b>Address:</b>	66 Nottingham Road Loughborough LE11 1EU
<b>Telephone No:</b>	01509 261 651
<b>E-Mail:</b>	<a href="mailto:info@humanrightsandequalitiescharnwood.org">info@humanrightsandequalitiescharnwood.org</a>

<b>Diversity Hub</b>	
<b>Contact:</b>	Val Carpenter
<b>Address:</b>	The Learning Exchange Wygston's House Applegate Leicester LE1 5LD
<b>Telephone No:</b>	0116 222 9975
<b>E-Mail:</b>	<a href="mailto:val@diversityhub.org.uk">val@diversityhub.org.uk</a>

## People with Disabilities

### Community of Interest Network

#### Peoples Forum

Contact:	Helen Smith
Address:	Unit 26, Vulcan House Vulcan Road Leicester LE5 3EF
Telephone No:	0116 262 7952
E-Mail:	<a href="mailto:peoplesforum@btconnect.com">peoplesforum@btconnect.com</a>

### Lead Partnership

#### Physical and Sensory Disability Programme

Contact:	Colin Foster
Address:	Rutland County Council Catmose Oakham Rutland LE15 6HP
Telephone No:	01572 722 577
E-Mail:	<a href="mailto:cfoster@rutland.gov.uk">cfoster@rutland.gov.uk</a>

### Other Partnerships

#### Learning and Disability Partnership Board

Contact:	Alison Little Valuing People Co-ordinator
Address:	Adult Social Care Service Leicestershire County Council County Hall Glenfield Leicester LE3 8RL
Telephone No:	0116 305 7543
E-Mail:	<a href="mailto:alittle@leics.gov.uk">alittle@leics.gov.uk</a>

## County Mental Health Strategy Group

<b>Contact:</b>	<b>Carin Davies</b> <b>Planning Officer Adult Mental Health Services</b>
<b>Address:</b>	<b>Leicestershire County Council</b> <b>County Hall, Room 420</b> <b>Glenfield</b> <b>LE3 8RL</b>
<b>Telephone No:</b>	<b>0116 305 7096</b>
<b>E-Mail:</b>	<a href="mailto:cdavies@leics.gov.uk">cdavies@leics.gov.uk</a>

## Agencies

### Leicester Centre for Integrated Living (LCIL)

<b>Contact:</b>	<b>Dee Martin</b>
<b>Address:</b>	<b>5-9 Upper Brown Street</b> <b>Leicester</b> <b>LE1 5TE</b>
<b>Telephone No:</b>	<b>0116 222 5005</b>
<b>E-Mail:</b>	<a href="mailto:admin@lcil.org.uk">admin@lcil.org.uk</a>

### MOSAIC

<b>Contact:</b>	<b>Barbara Howard</b>
<b>Address:</b>	<b>Richard III Road</b> <b>Leicester</b> <b>LE3 5QT</b>
<b>Telephone No:</b>	<b>0116 251 5565</b>
<b>E-Mail:</b>	<a href="mailto:enquiries@mosaic1898.co.uk">enquiries@mosaic1898.co.uk</a>

**Action Deafness**

<b>Contact:</b>	<b>Craig Cowley</b>
<b>Address:</b>	<b>135 Welford Road Leicester LE2 6BE</b>
<b>Telephone No:</b>	<b>0116 257 4800</b>
<b>E-Mail:</b>	<b><a href="mailto:enquiries@actiondeafness.org.uk">enquiries@actiondeafness.org.uk</a></b>

**VISTA**

<b>Contact:</b>	<b>Jenny Pearce</b>
<b>Address:</b>	<b>Margaret Road Off Gwendolen Road Leicester LE5 5FU</b>
<b>Telephone No:</b>	<b>0116 249 0909</b>
<b>E-Mail:</b>	<b><a href="mailto:info@vistablind.org.uk">info@vistablind.org.uk</a></b>

**Mencap**

<b>Contact:</b>	<b>Lorraine Tweedie Information Officer</b>
<b>Address:</b>	<b>Suites 23-25 3<sup>rd</sup> Floor Kimberley House Vaughan Way Leicester LE1 4SG</b>
<b>Telephone No:</b>	<b>0116 242 2738</b>
<b>E-Mail:</b>	<b><a href="mailto:lorraine.tweedie@mencap.org.uk">lorraine.tweedie@mencap.org.uk</a></b>

**West Leicestershire MIND**

<b>Contact:</b>	<b>Kate Spencer</b>
<b>Address:</b>	<b>4 Druid Street Hinckley Leicestershire LE10 1QH</b>
<b>Telephone No:</b>	<b>01455 890 168</b>
<b>E-Mail:</b>	<b><a href="mailto:wlmind@btconnect.com">wlmind@btconnect.com</a></b>

<b>LAMP DIRECT</b>	
<b>Contact:</b>	
<b>Address:</b>	65 Regent Road Leicester LE1 6YF
<b>Telephone No:</b>	0116 255 6286
<b>E-Mail:</b>	<a href="mailto:lamp@lampdirect.org.uk">lamp@lampdirect.org.uk</a>

<b>Leicestershire Partnership NHS Trust</b>	
<b>Contact:</b>	
<b>Address:</b>	George Hine House Gipsy Lane Leicester LE5 0TD
<b>Telephone No:</b>	0116 225 6000
<b>E-Mail:</b>	<a href="mailto:feedback@leicspart.nhs.uk">feedback@leicspart.nhs.uk</a>

<b>CVS Community Partnership</b>	
<b>Contact:</b>	Tobias Gould Partnership Officer, Mental Health
<b>Address:</b>	Beaumont Enterprise Centre Boston Road Leicester LE4 1HB
<b>Telephone No:</b>	0116 234 1577
<b>E-Mail:</b>	<a href="mailto:tobias@ccp.org.uk">tobias@ccp.org.uk</a>

<b>CVS Community Partnership</b>	
<b>Contact:</b>	Christine Middleton Partnership Officer, Long Term Conditions
<b>Address:</b>	Beaumont Enterprise Centre Boston Road Leicester LE4 1HB
<b>Telephone No:</b>	0116 234 1577
<b>E-Mail:</b>	<a href="mailto:christine@ccp.org.uk">christine@ccp.org.uk</a>

# Gypsies and Travellers

## Community of Interest Network

### Leicestershire Gypsy Council Liaison Group

Contact:	Steven (Tarty) Neddic- Chair Alfie Kefford- Vice Chair
Address:	LGCL Group to be contacted via e-mail.
Telephone No:	
E-Mail:	<a href="mailto:lgclgroup@aol.com">lgclgroup@aol.com</a>

## Agencies

### Leicestershire County Council

Contact:	Matthew Bagley Travellers Sites and Liaison Officer
Address:	Leicestershire County Council County Hall, Room 700 Glenfield Leicester LE3 8RA
Telephone No:	0116 305 8156
E-Mail:	<a href="mailto:property@leics.gov.uk">property@leics.gov.uk</a>

## Businesses

### Community of Interest Network

Chamber of Commerce	
Contact:	Martin Traynor
Address:	Charnwood Walk, 56 New Walk Leicester LE1 6TE
Telephone No:	0116 206 6606
E-Mail:	<a href="mailto:traynor.m@chamberofcommerce.co.uk">traynor.m@chamberofcommerce.co.uk</a>

### Lead Partnership

Leicester and Leicestershire Partnership Board	
Contact:	Andy Robinson
Address:	Leicestershire County Council County Hall, Room G47 Glenfield Leicestershire LE3 8RA
Telephone No:	0116 305 7017
E-Mail:	<a href="mailto:arobinson@leics.gov.uk">arobinson@leics.gov.uk</a>

Business Council	
Contact:	Martin Traynor
Address:	c/o Chamber of Commerce Charnwood Walk, 56 New Walk Leicester LE1 6TE
Telephone No:	0116 206 6606
E-Mail:	<a href="mailto:traynor.m@chamberofcommerce.co.uk">traynor.m@chamberofcommerce.co.uk</a>

## Other Partnerships

Team Leicestershire- Employment and Skills Board	
Contact:	Ray Flude
Address:	Leicestershire and Leicester City Learning Partnership The Old Rectory Main Rectory Main Street Glenfield Leicester LE3 8DG
Telephone No:	0116 279 5036
E-Mail:	<a href="mailto:rflude@llclp.org.uk">rflude@llclp.org.uk</a>

# Faith Communities

## Community of Interest Network

### Interfaith Forum for Leicestershire

Contact:	Ven. Paul Hackwood
Address:	Church House St. Martins East Leicester LE1 5FX
Telephone No:	0116 248 7421
E-Mail:	<a href="mailto:paul.hackwood@leccofe.org">paul.hackwood@leccofe.org</a>

## Lead Partnership

### Leicester Council of Faiths

Contact:	Ajay Aggarwal
Address:	10 Bishop Street Leicester LE1 6AF
Telephone No:	0116 254 6868
E-Mail:	<a href="mailto:info@leicestercounciloffaiths.org.uk">info@leicestercounciloffaiths.org.uk</a>

### Loughborough Council of Faiths

Contact:	Varsha Parmar
Address:	c/o 66 Nottingham Road Loughborough Leicestershire LE11 1EU
Telephone No:	01509 261 651
E-Mail:	<a href="mailto:eng@lborofaiths.org.uk">eng@lborofaiths.org.uk</a>

## Agencies

### Diocese of Leicester (Board of Social Responsibility)

Contact:	Ven. Paul Hackwood
Address:	Church House St. Matins East Leicester LE1 5FX
Telephone No:	0116 248 7421
E-Mail:	<a href="mailto:paul.hackwood@leccofe.org">paul.hackwood@leccofe.org</a>

### St. Phillips Centre for Engagement in a Multi-faith Society

Contact:	Andrew Wingate
Address:	St. Phillips House 2A Stoughton Drive North Leicester LE5 5UB
Telephone No:	0116 273 3459
E-Mail:	<a href="mailto:andrew.wingate@stphillipscentre.co.uk">andrew.wingate@stphillipscentre.co.uk</a>

### British Humanist Association

Contact:	John Catt
Address:	c/o 32 Bramcote Road Loughborough Leicestershire LE11 2SA
Telephone No:	
E-Mail:	<a href="mailto:john.catt@ntlworld.com">john.catt@ntlworld.com</a>

# Refugees, Asylum Seekers and Migrant Workers

## Community of Interest Network

### Dreamers Project, Loughborough

Contact:	Andrew Lake
Address:	Mountfields Lodge Youth Centre Epinal Way Loughborough LE11 3GE
Telephone No:	01509 267 796
E-Mail:	<a href="mailto:alake@leics.gov.uk">alake@leics.gov.uk</a>

## Lead Partnership

### Leicester Asylum Seekers Forum

Contact:	Gill Jackson
Address:	Church House St. Martin's East Leicester LE1 5FX
Telephone No:	0116 248 7424
E-Mail:	<a href="mailto:gill.jackson@leccofe.org">gill.jackson@leccofe.org</a>

### Loughborough Asylum Seekers Forum

Contact:	Varsha Parmar
Address:	c/o Human Rights and Equalities Charnwood 66 Nottingham Road Loughborough LE11 1EU
Telephone No:	01509 261 651
E-Mail:	<a href="mailto:info@humanrightsandequalitiescharnwood.org">info@humanrightsandequalitiescharnwood.org</a>

## Agencies

### Refugee Council

<b>Contact:</b>	Refugee Council Head Office
<b>Address:</b>	Refugee Council Head Office 240-250 Ferndale Road Brixton London SW9 8BB
<b>Telephone No:</b>	020 7346 6700
<b>E-Mail:</b>	

### Refugee Action

<b>Contact:</b>	Aidan Hallett
<b>Address:</b>	Chancery House 7 Millstone Lane Leicester LE1 5JN
<b>Telephone No:</b>	0116 621 6200
<b>E-Mail:</b>	<a href="mailto:aidanh@refugee-action.org.uk">aidanh@refugee-action.org.uk</a>

### Refugee and Asylum Seekers Advice Project

<b>Contact:</b>	Tahera Khan The Race Equality Centre
<b>Address:</b>	Epic House, 3 <sup>rd</sup> Floor Lower Hill Street Off Charles Street Leicester LE1 3SH
<b>Telephone No:</b>	0116 299 9807
<b>E-Mail:</b>	<a href="mailto:tahera.khan@theraceequalitycentre.org.uk">tahera.khan@theraceequalitycentre.org.uk</a>

### **EMCARS- East Midlands Consortium for Refugees and Asylum Seekers**

<b>Contact:</b>	Caroline Taylor
<b>Address:</b>	Belvoir Suite Council Offices Nottingham Road Melton Mowbray Leicestershire LE13 0UL
<b>Telephone No:</b>	01664 502555
<b>E-Mail:</b>	<a href="mailto:caroline.taylor@lq-em.gov.uk">caroline.taylor@lq-em.gov.uk</a>

### **Refugee and Asylum Support Services**

<b>Contact:</b>	Kerri Beech, Red Cross
<b>Address:</b>	Red Cross House 244 London Road Leicester LE2 1RN
<b>Telephone No:</b>	0845 054 7171
<b>E-Mail:</b>	<a href="mailto:kbeech@redcross.org.uk">kbeech@redcross.org.uk</a>

### **Refugee Integration and Development Agency**

<b>Contact:</b>	
<b>Address:</b>	Woodgate Resources Centre 36 Woodgate Leicester LE3 5GE
<b>Telephone No:</b>	0116 276 3783
<b>E-Mail:</b>	

### **Welcome Project**

<b>Contact:</b>	Gill Jackson
<b>Address:</b>	Church House St. Martin's East Leicester LE1 5FX
<b>Telephone No:</b>	0116 248 7424
<b>E-Mail:</b>	<a href="mailto:gill.jackson@leccofe.org">gill.jackson@leccofe.org</a>

# Lesbian, Gay, Bi-Sexual & Transgender People

## Agencies

### Leicester Lesbian, Gay Bi- Sexual & Transgender Centre

Contact:	Sian Lambert
Address:	15 Wellington Street Leicester LE1 6HH
Telephone No:	0116 254 7412
E-Mail:	<a href="mailto:info@llgbc.com">info@llgbc.com</a>

### Trade Sexual Health Project

Contact:	Sal Khalifa
Address:	15 Wellington Street Leicester LE1 6HH
Telephone No:	0116 254 1747
E-Mail:	<a href="mailto:sal@tradesexualhealth.com">sal@tradesexualhealth.com</a>

### The Gender Trust

Contact:	Michelle Bridgman
Address:	PO Box 3192 Brighton BN1 3WR
Telephone No:	01273 234024
E-Mail:	<a href="mailto:michelle.bridgman@gendertrust.org.uk">michelle.bridgman@gendertrust.org.uk</a>

### Press for Change

Contact:	
Address:	BM Network London WC1N 3XX
Telephone No:	
E-Mail:	<a href="mailto:letters@pfc.org.uk">letters@pfc.org.uk</a>

# COMMUNITIES OF GEOGRAPHY

The main levels of geography, of which we will be working with communities are; market towns, rural areas and priority neighbourhoods.

There is a primary mechanism for engagement with community representatives that applies across the County and this is the network of "Community Forums".

## Community Forums

Leicestershire is divided into the following Community Forum areas. Contact details for the Leicestershire County Council staff supporting each of the community forums are shown below.

<b>Blaby- Blaby Central, Blaby North, Blaby South</b>	
Contact:	Derk van der Wardt
Address:	Leicestershire County Council Room G48, County Hall Glenfield Leicestershire LE3 8RA
Telephone No:	0116 305 7581
E-Mail:	<a href="mailto:dvanderwardt@leics.gov.uk">dvanderwardt@leics.gov.uk</a>

<b>Charnwood- Loughborough East, Loughborough North West, Loughborough South West, Bradgate and Rothley, Mountsorrel and Birstall, Syston, Thurmaston and Wreake Villages, Shepshed and Hathern, Quorn, Barow, Sileby and the Wolds.</b>	
Contact:	Richard Downing
Address:	Leicestershire County Council Room G48, County Hall Glenfield Leicestershire LE3 8RA
Telephone No:	0116 305 5823
E-Mail:	<a href="mailto:rdowning@leics.gov.uk">rdowning@leics.gov.uk</a>

**Harborough- Broughton Area (Rural West), Gartree (Mid Rural), Launde (Rural East), Lutterworth, Market Harborough**

<b>Contact:</b>	Derk van der Wardt
<b>Address:</b>	Leicestershire County Council Room G48, County Hall Glenfield Leicestershire LE3 8RA
<b>Telephone No:</b>	0116 305 7581
<b>E-Mail:</b>	<a href="mailto:dvanderwardt@leics.gov.uk">dvanderwardt@leics.gov.uk</a>

**Hinckley and Bosworth- Bosworth, Hinckley Area, Markfield, Ratby & Groby**

<b>Contact:</b>	Sabrina Malik
<b>Address:</b>	Leicestershire County Council Room G48, County Hall Glenfield Leicestershire LE3 8RA
<b>Telephone No:</b>	0116 305 5951
<b>E-Mail:</b>	<a href="mailto:samalik@leics.gov.uk">samalik@leics.gov.uk</a>

**Melton- Ashfordby, Belvoir, Melton Mowbray**

<b>Contact:</b>	Richard Downing
<b>Address:</b>	Leicestershire County Council Room G48, County Hall Glenfield Leicestershire LE3 8RA
<b>Telephone No:</b>	0116 305 5823
<b>E-Mail:</b>	<a href="mailto:rpdowning@leics.gov.uk">rpdowning@leics.gov.uk</a>

<b>North West Leicestershire- Ashby Area, Coalville, Valley</b>	
<b>Contact:</b>	<b>Derk van der Wardt</b>
<b>Address:</b>	Leicestershire County Council Room G48, County Hall Glenfield Leicestershire LE3 8RA
<b>Telephone No:</b>	<b>0116 305 7581</b>
<b>E-Mail:</b>	<a href="mailto:dvanderwardt@leics.gov.uk">dvanderwardt@leics.gov.uk</a>

<b>Oadby and Wigston- Oadby, South Wigston, Wigston</b>	
<b>Contact:</b>	<b>Sabrina Malik</b>
<b>Address:</b>	Leicestershire County Council Room G48, County Hall Glenfield Leicestershire LE3 8RA
<b>Telephone No:</b>	<b>0116 305 5951</b>
<b>E-Mail:</b>	<a href="mailto:samalik@leics.gov.uk">samalik@leics.gov.uk</a>

## Market Towns

**The County's town and village centres- which include urban centres and smaller rural centres- are vital to Leicestershire's economic prosperity. The Leicestershire Local Area Agreement identifies 17 market towns and rural centres in the County:**

1. Blaby	10. Hinckley
2. Loughborough	11. Market Bosworth
3. Shepshed	12. Melton Mowbray
4. Syston	13. Ashby
5. Thurmaston	14. Coalville
6. Broughton Astley	15. Oadby
7. Lutterworth	16. South Wigston
8. Market Harborough	17. Wigston
9. Earl Shilton	

**There are Town Centre Managers in place for the majority of these settlements. These managers would be a good first point of contact to find out more about how to engage with Town Centre Partnerships etc.**

## Town Centre Managers

Blaby	
<b>Contact:</b>	Carol Troake
<b>Address:</b>	Blaby District Council Council Offices Desford Road Narborough Leicester LE19 2EP
<b>Telephone No:</b>	0116 272 7735
<b>E-Mail:</b>	<a href="mailto:cat@blaby.gov.uk">cat@blaby.gov.uk</a>

<b>Loughborough</b>	
<b>Contact:</b>	Jonathan Hale
<b>Address:</b>	Charnwood Borough Council Council Offices Southfield Road Loughborough LE11 2TX
<b>Telephone No:</b>	01509 634 721
<b>E-Mail:</b>	<a href="mailto:jonathan.hale@charnwood.gov.uk">jonathan.hale@charnwood.gov.uk</a>

<b>Shepshed</b>	
<b>Contact:</b>	Brenda Snape
<b>Address:</b>	Council Offices/ Community Centre 47a Charnwood Road Shepshed Loughborough LE12 9QE
<b>Telephone No:</b>	01509 508 872
<b>E-Mail:</b>	<a href="mailto:shepshed.towncouncil@btinternet.com">shepshed.towncouncil@btinternet.com</a>

<b>Market Harborough</b>	
<b>Contact:</b>	Chris Sewart
<b>Address:</b>	Harborough Improvement Team Harborough Market Hall Northampton Road Market Harborough LE16 7DR
<b>Telephone No:</b>	01858 465 171
<b>E-Mail:</b>	<a href="mailto:c.sewart@harborough.gov.uk">c.sewart@harborough.gov.uk</a>

<b>Lutterworth</b>	
<b>Contact:</b>	<b>Philip Bailey</b>
<b>Address:</b>	<b>Lutterworth Improvement Partnership One Stop Shop, Wycliffe House Gilmorton Road Lutterworth Leicestershire LE17 4DY</b>
<b>Telephone No:</b>	<b>01455 555588</b>
<b>E-Mail:</b>	<b><a href="mailto:lip@onestopshop.org.uk">lip@onestopshop.org.uk</a></b>

<b>Hinckley, Market Bosworth &amp; Earl Shilton</b>	
<b>Contact:</b>	<b>Mark Hryniw</b>
<b>Address:</b>	<b>Hinckley and Bosworth Borough Council Council Offices Argents Mead Hinckley Leicestershire LE10 1BZ</b>
<b>Telephone No:</b>	<b>01455 255 755</b>
<b>E-Mail:</b>	<b><a href="mailto:mark.hryniw@hinckley-bosworth.gov.uk">mark.hryniw@hinckley-bosworth.gov.uk</a></b>

<b>Melton Mowbray</b>	
<b>Contact:</b>	<b>Lisa Hammond</b>
<b>Address:</b>	<b>Melton Borough Council Council Offices Nottingham Road Melton Mowbray Leicestershire LE13 0UL</b>
<b>Telephone No:</b>	<b>07717 866 252</b>
<b>E-Mail:</b>	<b><a href="mailto:lhammond@melton.gov.uk">lhammond@melton.gov.uk</a></b>

<b>Ashby de la Zouche and Coalville</b>	
<b>Contact:</b>	Emily Todd
<b>Address:</b>	Planning Policy & Regeneration North West Leicestershire District Council Council Offices Coalville Leicestershire LE67 3FJ
<b>Telephone No:</b>	01530 454 678
<b>E-Mail:</b>	<a href="mailto:emily.todd@nwleicestershire.gov.uk">emily.todd@nwleicestershire.gov.uk</a>

<b>Ibstock</b>	
<b>Contact:</b>	Rachel Elliott
<b>Address:</b>	Ibstock Community Enterprise 12 Chapel Street Ibstock Leicestershire LE67 6HE
<b>Telephone No:</b>	01530 262 882
<b>E-Mail:</b>	<a href="mailto:info@ibstock.org.uk">info@ibstock.org.uk</a>

<b>South Wigston, Oaby, Wigston Magna</b>	
<b>Contact:</b>	Adrian Thorpe
<b>Address:</b>	Oadby and Wigston Borough Council Council Offices Station Road Wigston Leicestershire LE18 2DR
<b>Telephone No:</b>	0116 257 2645
<b>E-Mail:</b>	<a href="mailto:adrian.thorpe@oadby-wigston.gov.uk">adrian.thorpe@oadby-wigston.gov.uk</a>

<b>Rural Centres- Broughton Astley, Earl Shilton &amp; Thurmaston</b>	
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<b>Contact:</b>	<b>Jeremy Prescott, Rural Community Council</b>
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<b>Address:</b>	<b>Rural Community Council (Leicestershire and Rutland) 133 Loughborough Road Leicester LE4 5LQ</b>
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<b>Telephone No:</b>	<b>0116 268 9711</b>
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# Rural Areas

## Lead Partnership- Leicestershire Rural Partnership

<b>Contact:</b>	Louise Driver / Matthew Kempson Rural Policy Manager
<b>Address:</b>	Leicestershire County Council Room G49, County Hall Glenfield Leicester LE3 8RA
<b>Telephone No:</b>	0116 305 7973/ 0116 305 6179
<b>E-Mail:</b>	<a href="mailto:ldriver@leics.gov.uk">ldriver@leics.gov.uk</a> <a href="mailto:mkempson@leics.gov.uk">mkempson@leics.gov.uk</a>

## Rural Community Council (Leicestershire & Rutland)

<b>Contact:</b>	Jeremy Prescott
<b>Address:</b>	Community House 133 Loughborough Road Leicester LE4 5LQ
<b>Telephone No:</b>	0116 266 0153
<b>E-Mail:</b>	<a href="mailto:jprescott@ruralcc.org.uk">jprescott@ruralcc.org.uk</a>

## Leicestershire and Rutland Association of Local Councils

<b>Contact:</b>	County Secretary
<b>Address:</b>	41 High Street Sileby Loughborough Leicestershire LE12 7RX
<b>Telephone No:</b>	01509 816 400
<b>E-Mail:</b>	<a href="mailto:lralc@btconnect.com">lralc@btconnect.com</a>

<b>Midlands Rural Housing</b>	
<b>Contact:</b>	<b>Richard Mugglestone, Project Delivery Manager</b>
<b>Address:</b>	<b>Whitwick Business Centre Stenson Road Whitwick Business Park Coalville. Leicestershire LE67 4JP</b>
<b>Telephone No:</b>	<b>01530 278 080</b>
<b>E-Mail:</b>	<a href="mailto:richard.mugglestone@midlandsrh.org.uk"><u>richard.mugglestone@midlandsrh.org.uk</u></a>

<b>Leicestershire County Council (Community ICT)</b>	
<b>Contact:</b>	<b>Ray Smith</b>
<b>Address:</b>	<b>Development Team Manager Leicestershire County Council County Hall Glenfield Leicester LE3 8RL</b>
<b>Telephone No:</b>	<b>0116 305 6594</b>
<b>E-Mail:</b>	<a href="mailto:rsmith@leics.gov.uk"><u>rsmith@leics.gov.uk</u></a>

## LAA Priority Neighbourhoods

Leicestershire has 19 priority neighbourhood areas which were identified in consultation with the seven District Local Strategic Partnerships. Data and Information from the Index of Multiple Deprivation, Poverty and Social Exclusion Index and District Local Strategic Partnerships identified pockets of pronounced deprivation within the county, based around Output Areas.

District Local Strategic Partnerships are leading the implementation of neighbourhood management in the 19 priority areas. Their aim is that each priority area will have a Neighbourhood Action Team (NAT) made up of front line workers from a range of agencies, supported by a neighbourhood manager. Neighbourhood Forums will be set up to act as sounding boards for the NATs- the forums will be made up of elected members and other county representatives.

The Neighbourhood Managers for each of the priority neighbourhoods in Leicestershire as shown below- contact them to link into the Neighbourhood Action Team or Forum in their area.

<b>Blaby Neighbourhood Manager Enderby</b>	
Contact:	John Leach
Telephone No:	0116 275 0555
E-Mail:	<a href="mailto:ajl@blaby.gov.uk">ajl@blaby.gov.uk</a>

<b>Charnwood Neighbourhood Manager Charnwood (Loughborough)</b>	
Contact:	Ashley Russell
Telephone No:	01509 632 518
E-Mail:	<a href="mailto:ashley.russell@charnwood.gov.uk">ashley.russell@charnwood.gov.uk</a>

<b>Charnwood Neighbourhood Manager Charnwood (Loughborough East)</b>	
Contact:	Hiron Miah
Telephone No:	01509 632 517
E-Mail:	<a href="mailto:hiron.miah@charnwood.gov.uk">hiron.miah@charnwood.gov.uk</a>

<b>Harborough Neighbourhood Manager Market Harborough</b>	
<b>Contact:</b>	<b>Philip Wilson</b>
<b>Telephone No:</b>	<b>01858 821 021</b>
<b>E-Mail:</b>	<a href="mailto:philip.wilson@harborough.gov.uk">philip.wilson@harborough.gov.uk</a>

<b>Hinckley and Bosworth Neighbourhood Manager Bagworth, Barwell, Earl Shilton, Hinckley and Burbage, St. Catherines</b>	
<b>Contact:</b>	<b>Howard Crane</b>
<b>Telephone No:</b>	<b>01455 843 240</b>
<b>E-Mail:</b>	<a href="mailto:h.crane@btconnect.com">h.crane@btconnect.com</a>

<b>Melton Neighbourhood Manager Egerton Fairmead, Town Centre Flats, South Melton</b>	
<b>Contact:</b>	<b>Ronan Browne</b>
<b>Telephone No:</b>	<b>01664 502 404</b>
<b>E-Mail:</b>	<a href="mailto:rbrowne@melton.gov.uk">rbrowne@melton.gov.uk</a>

<b>North West Leicestershire Neighbourhood Manager Ashby, Coalville, Greenhill, Thringstone &amp; Whitwick</b>	
<b>Contact:</b>	<b>Neil Shaw</b>
<b>Telephone No:</b>	<b>01530 454 490</b>
<b>E-Mail:</b>	<a href="mailto:neila.shaw@nwleicestershire.gov.uk">neila.shaw@nwleicestershire.gov.uk</a>

<b>North West Leicestershire Neighbourhood Manager Castle Donnington, Measham, Moira</b>	
<b>Contact:</b>	<b>Chantal Lester</b>
<b>Telephone No:</b>	<b>01530 512 455</b>
<b>E-Mail:</b>	<a href="mailto:clester@nwlcvs.org.uk">clester@nwlcvs.org.uk</a>

<b>North West Leicestershire Neighbourhood Manager Ibstock</b>	
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<b>Contact:</b>	Rachel Elliott
<b>Telephone No:</b>	01530 262 882
<b>E-Mail:</b>	<a href="mailto:info@ibstock.org.uk">info@ibstock.org.uk</a>

<b>Oadby &amp; Wigston Neighbourhood Manager Wigston &amp; South Wigston</b>	
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<b>Contact:</b>	Clare Sharp
<b>Telephone No:</b>	0116 257 2610
<b>E-Mail:</b>	<a href="mailto:clare.sharpe@oadby-wigston.gov.uk">clare.sharpe@oadby-wigston.gov.uk</a>

# Adult Learning

There are multi-agency Local Learning Forums for adult learning and skills issues in each of the district council areas. The contact for this is show below;

<b>Leicestershire and Leicester City Learning Partnership</b>	
Contact:	Ray Flude
Address:	Leicestershire and Leicester City Learning Partnership The Old Rectory Main Street Glenfield Leicester LE3 8DG
Telephone No:	0116 279 5036
E-Mail:	<a href="mailto:rjflude@llclp.org.uk">rjflude@llclp.org.uk</a>

There are also a number of development workers across the County who aim to engage communities and hard to reach individuals. For adult learning and skills, the key contact in each district council area is the District Adult Learning Manager.

<b>Blaby</b>	
Contact:	Martin Pantling
Telephone No:	0116 289 8713

<b>Charnwood</b>	
Contact:	Val Watts
Telephone No:	0116 305 5635

<b>Harborough and Oadby and Wigston</b>	
Contact:	Alison Standen
Telephone No:	0116 244 4840

<b>Hinckley and Bosworth</b>	
Contact:	Simon Oddy
Telephone No:	0116 286 7944

<b>Melton</b>	
<b>Contact:</b>	<b>Shanti Patman</b>
<b>Telephone No:</b>	<b>01949 844 920</b>

<b>North West Leicestershire</b>	
<b>Contact:</b>	<b>Jackie Mills</b>
<b>Telephone No:</b>	<b>0116 269 5812</b>

**Extended Services for Children will be co-ordinated by multi-agency locality Partnership Boards. There will be one board in each District Council area. These will be led by a Locality Partnership Manager. Contact details are available from;**

<b>Extended Services for Children</b>	
<b>Contact:</b>	<b>Rob Wade/ Maria Bates</b>
<b>Telephone No:</b>	<b>0116 305 7600</b>

## **Contact**

**This document has been produced to identify channels of engagement with the key communities in Leicestershire. The aim of the document is to act as a directory for service providers from all sectors, making it easier for everyone to access, understand and respond to the needs of our communities. For further information relating to the Leicestershire Together Engagement Directory please contact:**

**Suzanne Kinder  
 Policy Officer  
 Leicestershire County Council  
 County Hall, Room G49  
 Glenfield  
 Leicestershire  
 LE3 8RA  
 Telephone: 0116 305 5692  
 E-mail: [skinder@leics.gov.uk](mailto:skinder@leics.gov.uk)**